



Fear Free Pre-Visit Client Questionnaire

As a Fear Free Certified Professional team, we want to make your pet's veterinary experience as stress-free as possible. As such, it is important for us to understand what your pet might find upsetting. This information will help us to adjust our care to better serve and comfort your pet. Please answer the following questions to the best of your ability so we can take into consideration both you and your pet's preferences.

Pet's name: _____ Client Name: _____

How would you describe your pet's reaction to going to the veterinary hospital?

- Eager and excited Subdued Reluctant Somewhere inbetween

Check any situations listed below that your pet has shown avoidance or dislike of in the past. You may add additional comments at the end.

- | | |
|---|--|
| <input type="checkbox"/> Getting in the carrier or the car
<input type="checkbox"/> Entering the veterinary hospital
<input type="checkbox"/> Other pets and/or people passing by while in reception/check in
<input type="checkbox"/> Waiting with other people and anima(s) in the waiting area
<input type="checkbox"/> Being approached by veterinary staff
<input type="checkbox"/> Getting on the scale to be weighed
<input type="checkbox"/> Hearing the doorbell, overhead intercom, or phones ringing
<input type="checkbox"/> Sounds coming from the back areas of the practice | <input type="checkbox"/> Going into the exam room
<input type="checkbox"/> Being put up on the table for examination
<input type="checkbox"/> Having direct eye contact with technician and/or veterinarian
<input type="checkbox"/> Loud voices during examination
<input type="checkbox"/> Having a rectal temperature taken
<input type="checkbox"/> The use of instruments (stethoscope, otoscope to look in ears)
<input type="checkbox"/> Being taken out of the room for procedures |
|---|--|

Comments:

How and where does your pet travel in the car? (carrier, seatbelt, loose, etc.)

How does your pet behave in the car?

Does your pet show any signs of nausea with car travel, such as drooling or vomiting?

How would you describe your pet around other animals and people?

Does your pet have any sensitive areas that he does not like to have touched or examined by you or others?

Are there any procedures your pet has not liked having performed at the veterinary hospital in the past or that seem difficult for you or the staff to do? (nail trims, weight, temperature, ear exam, blood draw). If so, how did your pet react?

What are your pet's favorite treats? (Please bring some to your next visit to our hospital)

Does your pet like to play with toys? If so, what kinds?

Has your pet ever been prescribed any medication to help with a visit to the veterinary hospital? If so, please list below:

Anything else you would like us to know?